

REQUEST FOR PROPOSALS  
ACQ-2009-0515-RFP  
AMENDMENT 1

This is an amendment to ACQ-2009-0515-RFP issued by the Washington State Department of Transportation on June 15, 2009 for the Statewide Customer Service Center.

**This RFP is amended as follows:**

Section 2.21: Schedule of Procurement Activities – Replace in its entirety *Table 1 - RFP Procurement Schedule* (page 7 – RFP Main Body) with the following table:

**Table 1: RFP Procurement Schedule**

Activity	Due Date	Time*
RFP Released	June 15, 2009	N/A
Optional Pre-Proposal Conference Call	June 26, 2009	1:00 PM
<del>Written Questions Due</del> Mandatory Letter of Intent to Propose Due	<del>July 20, 2009</del> July 6, 2009	5:00 PM
<del>Mandatory Letter of Intent to Propose Due</del> Written Questions Due	<del>July 6, 2009</del> July 20, 2009	5:00 PM
Answer to Questions Issued	<del>July 2, 2009</del> July 31, 2009	N/A
Proposals Due	August 25, 2009	5:00 PM
Qualified Vendor Notification	September 8, 2009	5:00 PM
Interviews	September 22 <del>21</del> to September 25, 2009	TBD
Notification of Apparently Successful Vendor Issued	On or before October 9, 2009	N/A
Execute Contract	On or before November 4 <del>2</del> , 2009	N/A

\*Times are Pacific Daylight Savings Time.

Appendix 13 –Contract is attached hereto as part of ACQ-2009-0515-RFP. This Appendix is attached as a separate document to this RFP Amendment.

**ALL OTHER TERMS AND CONDITIONS OF THIS RFP REMAIN IN FULL FORCE AND EFFECT.**